

Human Resources for Libraries

April 4, 2019



Larry Neal, Director Clinton-Macomb Public Library



Karen Knox, Director Orion Township Public Library

And you, there are many right answers!



Topics

- I. Budget forecasting and planning
- 2. Compensation
- 3. Benefits packages
- 4. Job descriptions
- 5. Organizational charts

Library director's view of the annual budget:

"How do I keep the collections current, pay for utilities and snow removal, upgrade the public computers, replace the nasty carpeting in the storytime room, give the staff a raise and encourage people to break state laws in my county to generate more penal fine revenue?"



Staff's view of the annual budget:

"How much is my raise this year? I hope we get more staff! I need more money for the collection. How am I supposed to do my job with my staff computer running Office 2010?"



Topics

- I. Budget forecasting and planning
- 2. Compensation
- 3. Benefits packages
- 4. Job descriptions
- 5. Organizational charts



Meet "Mel" the \$280,000 librarian!



Example

 Imagine Mel is hired as a librarian with a starting salary of \$40,000 with the following employer paid benefits: health insurance (80%), 5% pension paid based on salary, 10 vacation days, 8 sick days, other standard insurance. How much should the library budget for Mel's annual expenses? What will Mel's take home pay be?

Library budget for Mel

ltem	Amount
Salary	\$40,000
Federal Insurance Act Contributions tax (7.65%)	3,060
Health Insurance (80% of cost)	5,000
Pension (5% of salary)	2,000
Sub hours to cover sick/vacation	2,900
Long term, life, workers comp insurance	350
Professional development and memberships	250
TOTAL	\$53,560

Mel's take home pay

ltem	Amount
Salary	\$40,000
Less 20% health insurance co-pay	-1,240
Less 3% voluntary 457 pension deducation	-1,200
Less social security/Medicare taxes (7.65%)	-2,873
Less federal income tax (15% bracket)	-4,242
Less state income tax (4% sample)	-1,502
TOTAL	\$28,943

Library's perspective

ltem	Amount
Salary	\$40,000
FICA (7.65%)	3,060
Health Insurance (80% of cost)	5,000
Pension (5% of salary)	2,000
Sub hours to cover sick/vacation	2,900
Other ins and prof dev	600
TOTAL	\$53,560

Mel's perspective

ltem	Amount
Salary	\$40,000
Less 20% health ins co-pay	-1,240
Less 3% voluntary 457 pension	-1,200
Less SS/Medicare taxes (7.65%)	-2,873
Less fed. income tax (15% bracket)	-4,242
Less state income tax (4% sample)	-1,502
TOTAL	\$28,943





forecasting - defined

 prediction or estimate relying mainly on data from the past and present and analysis of trends.

Forecasting starts with assumptions based on management's experience, knowledge, and judgment.

Value of forecasting

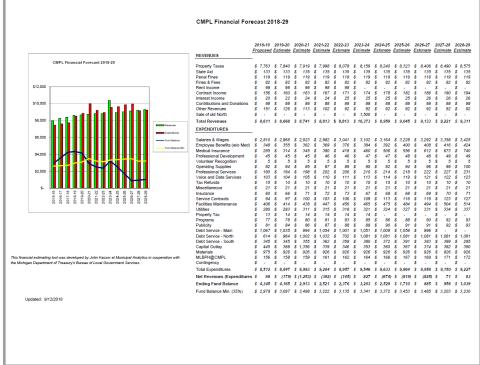
- Sets an educated target for revenues and expenditures
- Creates an environment of deliberate managerial actions rather than a crisis response to unplanned events
- Allows time to make incremental adjustments over multiple years
- Provides perspective

Limitations of forecasting

- Is an estimate
- The longer into the future the more opportunity for variability
- Is not a replacement for continuous, ongoing financial oversight and planning

CMPL long-term forecast (see handout)

	2015-16	2016-17 2017-18 Estimated Annual Percentage Change												
	Actual	Actual	Approved	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	2028-29
REVENUES														
Property Taxes	\$ 7,244	\$ 7,297	\$ 7,464	4%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
State Aid	\$ 111	S 111	\$ 118	1.3%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
Penal Fines	\$ 150	\$ 136	\$ 147	-19%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Fines & Fees	\$ 115	\$ 89	\$ 92	-11%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Rent Income	\$ 100	\$ 100	\$ 98	0%	0%	0%	0%	0%	-100%	0%	0%	0%	0%	0%
Contract Income	\$ 150	\$ 154	\$ 153	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%
Interest Income	\$ 5	\$ 13	\$ 5	300%	10%	10%	1%	1%	1%	1%	1%	1%	1%	1%
Contributions and Donations	\$ 81	\$ 100	\$ 80	10%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other Revenues	\$ 51	\$ 262	\$ 226	-33%	-17%	-10%	-10%	-10%	0%	0%	0%	0%	0%	0%
Sale of old North	\$ -	\$ -	\$ -						sell					
Total Revenues	\$ 8,007	\$ 8,262	\$ 8,383											
EXPENDITURES														
Salaries & Wages	\$ 2.505	\$ 2,631	\$ 2,728	3.0%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%
Employee Benefits (w/o Med)	\$ 527	\$ 530	\$ 341	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%
Medical Insurance	- 02.		\$ 244	17%	10%	10%	10%	10%	10%	10%	10%	10%	10%	10%
Professional Development	\$ 54	s 36	\$ 39	16%	0%	0%	1%	1%	1%	1%	1%	1%	1%	1%
Volunteer Recognition	\$ 5	\$ 5	\$ 5	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
Operating Supplies	\$ 78	\$ 76	\$ 90	-9%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%
Professional Services	\$ 169	\$ 180	\$ 188	1%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%
Voice and Data Services	\$ 98	S 87	\$ 103	0%	1%	1%	5%	1%	1%	1%	5%	1%	1%	1%
Tax Refunds	\$ 9	\$ 7	\$ 10	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Miscellaneous	\$ 20	\$ 19	\$ 20	5%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Insurance	\$ 52	S 52	\$ 59	2%	10%	8%	1%	1%	-8%	1%	1%	1%	1%	1%
Service Contracts	\$ 84	\$ 83	\$ 82	15%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%
Facilities Maintenance	\$ 325	\$ 329	\$ 379	7%	2%	6%	2%	2%	2%	2%	2%	2%	2%	2%
Utilities	\$ 257	\$ 201	\$ 364	-23%	1%	10%	1%	1%	1%	1%	1%	1%	1%	1%
Property Tax	\$ 12	\$ 12	\$ 13	2%	2%	2%	2%	1%	0%	-100%	0%	0%	0%	0%
Programs	\$ 54	\$ 76	\$ 73	5%	2%	2%	2%	2%	2%	2%	2%	2%	2%	2%
Publicity	\$ 85	\$ 53	\$ 82	-1%	3%	3%	1%	1%	1%	1%	1%	1%	1%	1%
Debt Service - Main	\$ 1,178	\$ 1,031	\$ 1,007	6%	-3%	-4%	6%	-5%	5%	-4%	5%	-6%	-100%	0%
Debt Service - North	\$ 163	\$ 182	\$ 224	174%	57%	4%	3%	-32%	54%	0%	0%	0%	0%	0%
Debt Service - South	\$ 291	\$ 313	\$ 305	13%	0%	3%	2%	-1%	6%	-2%	5%	-2%	4%	-26%
Capital Outlay	\$ 523	\$ 574	\$ 232	92%	-13%	250%	-75%	2%	2%	2%	2%	2%	2%	2%
Materials	\$ 842	\$ 980	\$ 1,000	-3%	-5%	0%	0%	0%	0%	0%	0%	0%	0%	0%
MLBPH@CMPL	\$ 138	\$ 156	\$ 153	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
Contingency	\$ -	\$ -	\$ -	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Total Expenditures	\$ 7,469	\$ 7,613	\$ 7,741											
Net Revenues (Expenditures)	\$ 538	\$ 649	\$ 642											
Ending Fund Balance	\$ 2,955	\$ 3,604	\$ 4,246											
Fund Balance Min. (35%)	\$ 2,614	\$ 2,665	\$ 2,709											
Updated: 9/12/2018														



CMPL annual budget/3 year forecast

		REVENUES			
	ACTUAL FY 2016	APPROVED FY 2017	PROPOSED FY 2018	PROJECTED FY 2019	PROJECTED FY 2020
Property Tax Levy	\$6,979,315	\$7,230,900	\$7,281,200	\$7,354,012	\$7,427,552
State Aid	100,004	111,300	111,300	111,300	111,300
Fines and Fees	180,495	150,000	125,000	125,000	125,000
Interest	4,441	5,000	5,000	5,000	5,000
Contributions and Donations	92,051	72,800	84,000	85,200	87,200
Miscellaneous	53,051	54,000	33,000	33,000	33,000
TOTAL	\$7,409,357	\$7,624,000	\$7,639,500	\$7,713,512	\$7,789,052

EXPENDITURES										
ITEM	ACTUAL FY 2016	APPROVED FY 2017	PROPOSED FY 2018	PROJECTED FY 2019	PROJECTED FY 2020					
Salaries and Wages	\$2,337,510	\$2,513,000	\$2,690,800	\$2,744,616	\$2,813,231					
Employee Benefits	555,555	617,600	603,000	629,000	666,761					
Professional Development	31,143	42,200	28,400	43,000	35,000					
Operating Supplies	53,753	130,700	104,600	107,738	110,970					
Professional Services	161,538	213,000	199,500	205,485	211,650					
Voice and Data Services	85,270	80,900	89,900	92,597	95,375					
Insurance	48,914	49,500	56,800	58,504	60,259					
Service Contracts	89,737	129,600	75,600	77,868	80,204					
Facilities Maintenance	344,976	403,100	419,300	384,300	395,829					
Utilities	250,947	284,200	284,200	284,200	284,200					
Programs	81,461	47,800	58,800	60,000	62,000					
Publicity	67,771	85,100	79,500	81,885	84,342					
Debt Service	1,537,357	1,637,200	1,298,300	1,536,271	1,677,266					
Capital Outlay	302,640	446,000	532,500	300,000	200,000					
Materials	767,524	852,700	1,000,000	1,000,000	1,000,000					
TOTAL EXPENDITURES	\$6,716,096	\$7,532,600	\$7,521,200	\$7,605,464	\$7,777,087					

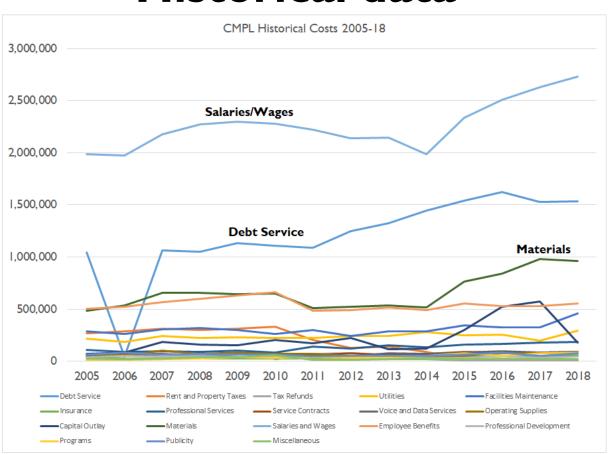
Forecasting factors

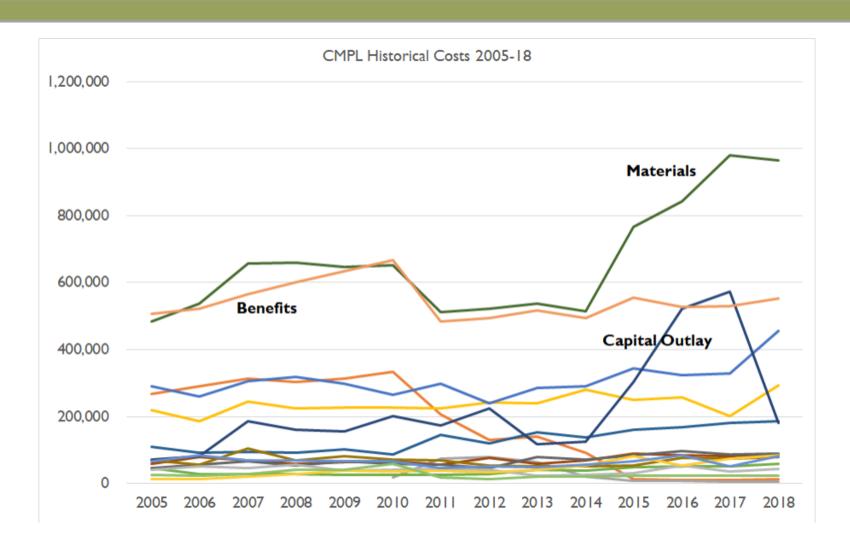
- Fixed payment schedule
- Historical data
- Inflation factor
- Anticipated changes in operations, regulations
- Estimate high/contingency/fund balance

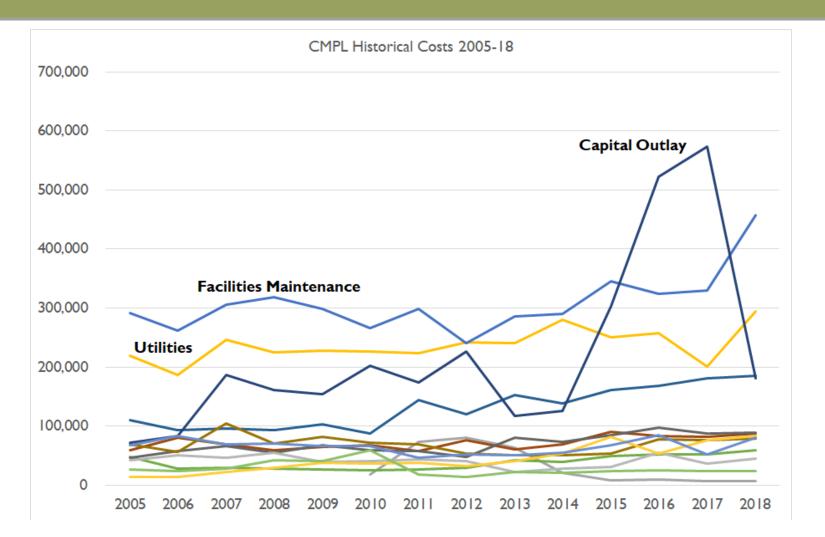
Historical data

- Average?
- What about outliers?
- How far to go back?

Historical data







Inflation factor

- Consumer Price Index
- But watch out for anomalies, e.g. health care

CPI – All urban consumers – Detroit/Warren/Dearborn

	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	Avg.
Annual change	-0.6%	0.8%	3.3%	2.0%	1.6%	1.0%	-1.4%	1.6%	2.1%	2.4%	1.3%

Maximum over past 50 years - 15.9% in 1980

Anticipated changes in operations, regulations

Examples

- Change in days or hours of service
- Minimum wage law changes
- Utility costs
- Expanded, remodeled or new facility

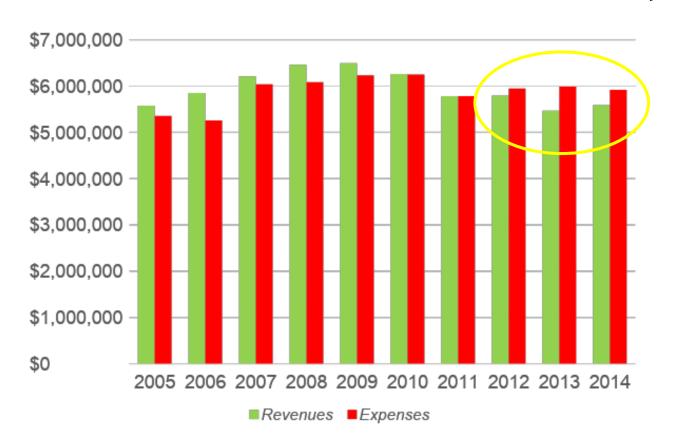
Michigan Minimum Wage

	2009	•••	2019	2020	202 I	2022	2023	2024	•••	2030
Rate	\$7.14		\$9.45	\$9.65	\$9.87	\$10.10	\$10.33	\$10.56		\$12.05
% change			32.4%	2.1%	2.3%	2.3%	2.3%	2.2%		14.1%

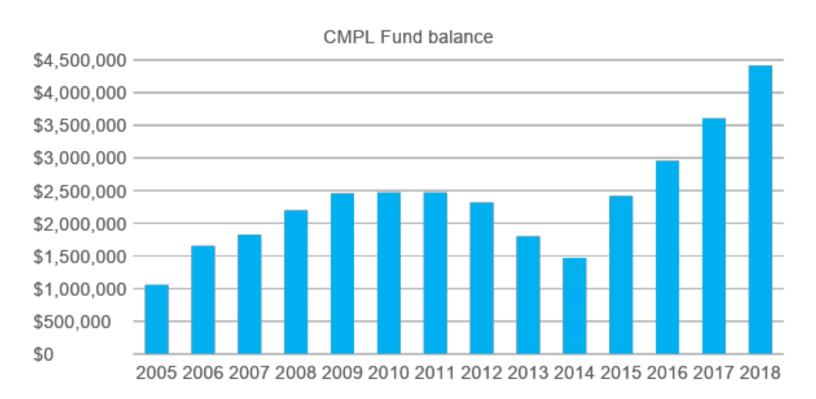
Example: Inflation factors ranging from 2% to 8% over 10 years on a base of \$5,000

Yr I	Yr 2	Yr 3	Yr 4	Yr 5	Yr 6	Yr 7	Yr 8	Yr 9	Yr 10	Incr.
5,000	5,100	5,202	5,306	5,412	5,520	5,630	5,743	5,858	5,975	2%
5,000	5,200	5,408	5,624	5,849	6,083	6,326	6,579	6,842	7,116	4%
5,000	5,300	5,618	5,955	6,312	6,691	7,092	7,518	7,969	8,447	6%
5,000	5,400	5,832	6,298	6,802	7,346	7,934	8,569	9,265	9.995	8%

How CMPL's fund balance saved jobs



Fund balance



Fund balance

Notes to the Basic Financial Statements

November 30, 2017

9. Assigned Fund Balance

The Library Board has the authority to assign a portion of the unassigned fund balance for specified purposes. The following is a summary of those assignments that the Library Board has adopted as of November 30, 2017:

Purpose	Amount			
Facilities maintenance	\$ 1,000,000			
Technology replacement	1,000,000			
Compensated absences	206,978			
Short-term disability	25,000			
Unemployment compensation	80,000			
	\$ 2,311,978			

What about your library?



Topics

- I. Budget forecasting and planning
- 2. Compensation
- 3. Benefits packages
- 4. Job descriptions
- 5. Organizational charts



Remember Mel?

Librarian \$40,000



But what does that mean?

Librarian:

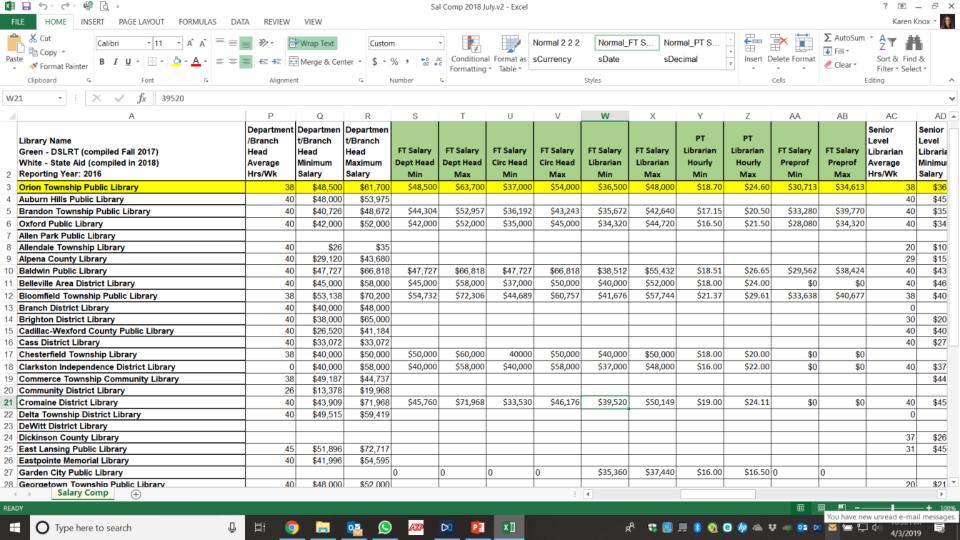
- What are the required qualifications?
- What is the job description?
- What is the contribution of the job to the library as a whole? What does Mel do?
- Where is the job located?
- How big is the library/job responsibilities?

Compare against market data

- DSLRT Salary Survey
- State Aid

Narrow by similarities

- Library class size
- Geographic location



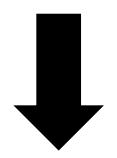
PROs:

- Data is easily accessible
- Data is geographically relevant

CONs:

- Comparing only job titles, which are not consistent from library to library
- Not including context of job description

Board HR Committee reviews market data



Maybe minor changes, Staff still declare



So, at OTPL, we hired an outside voice, a management consulting firm who works with library compensation programs.



PROs:

- Is an outside voice, an expert
- Over 20 years experience working with public libraries
- Focused on management of organizations

CONs:

Is an investment

Expectations:

- Conduct a job evaluation process for each job in the library, leading to a pay grade structure
- 2. Review market data & apply it to the pay grade structure
- 3. Use a performance management model to place individuals in the pay grade structure

Implications of Changes in Michigan Minimum Wage

	2009	•••	2019	2020	2021	2022	2023	2024	•••	2030
Rate	\$7.14		\$9.45	\$9.65	\$9.87	\$10.10	\$10.33	\$10.56		\$12.05
% change			32.4%	2.1%	2.3%	2.3%	2.3%	2.2%		14.1%

To provide all employees

Goal:

with compensation that is fair, equitable, and consistent

What about your library?



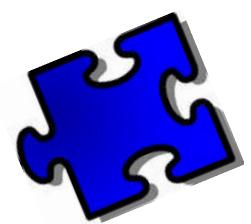
Topics

- I. Budget forecasting and planning
- 2. Compensation
- 3. Benefits packages
- 4. Job descriptions
- 5. Organizational charts



All of the puzzle pieces that make up an employee:

- Salary
- Social security/Medicare
- Health & dental insurance
- Pension contribution
- Life insurance
- Disability insurance
- Paid time off
- Continuing education, membership dues



Library budget for Mel

ltem	Amount		
Salary	\$40,000		
Federal Insurance Act Contributions tax (7.65%)	3,060		
Health Insurance (80% of cost)	5,000		
Pension (5% of salary)	2,000		
Sub hours to cover sick/vacation	2,900		
Long term, life, workers comp insurance	350		
Professional development and memberships	250		
TOTAL	\$53,560		

The cost of Mel over 5 years

ltem	Year I	Year 2	Year 3	Year 4	Year 5	Assumption
Salary	\$40,000	\$40,800	\$41,616	\$42,448	\$43,297	2% annual incr.
FICA (7.65%)	3,060	3,121	3,183	3,247	3,312	
Health Insurance	5,000	5,400	5,832	6,298	6,802	8% annual incr.
Pension	2,000	2,040	2,080	2,122	2,164	
Sub hours to cover sick/vacation	2,900	2,958	3,017	3,077	3,139	2% annual inc.
Other ins,/prof dev	600	603	607	610	614	1% annual incr.
TOTAL	\$53,560	\$54,922	\$56,335	\$57,802	\$59,338	\$281,957

CMPL health insurance annual rates

	2010	2011	2012	2013	2014	2015*	2016*	2017*	2018*	2019	10-yr Change
Single	6,912	6,008	5,812	6,867	7,580	6,900	6,900	6,876	6,540	5,975	-13.5%
2-person	15,553	13,139	12,656	14,977	16,545	18,696	16,068	11,400	13,992	15,635	.5%
Full Family	18,663	16,528	16,021	18,940	20,900	15,792	17,088	16,752	16,716	20,281	8.6%

^{*}Average due to age-based ratings from 2015-18.

CMPL health plans

	2010	2019
Plan	Priority PPO	Priority PPO
Deductible individual/family	\$500/\$1,000	\$500/\$1,000
Out-of-pocket max ind/fam	\$1,500/\$3,000	\$7,350/\$14,700
Prescript – generic/brand	\$10/\$40	\$15/\$30
Emergency room	\$50	\$150

What about your library?



Topics

- I. Budget forecasting and planning
- 2. Compensation
- 3. Benefits packages
- 4. Job descriptions
- 5. Organizational charts



We know you were expecting Josie Parker but she's only available "on demand" today!



Courses → Programs & Degrees → Schools & Partners edX for Business

Search:

Home > All Subjects > Humanities > Personnel Management for Public Libraries



Personnel Management for Public Libraries

Learn the foundational principles of personnel management and leadership.

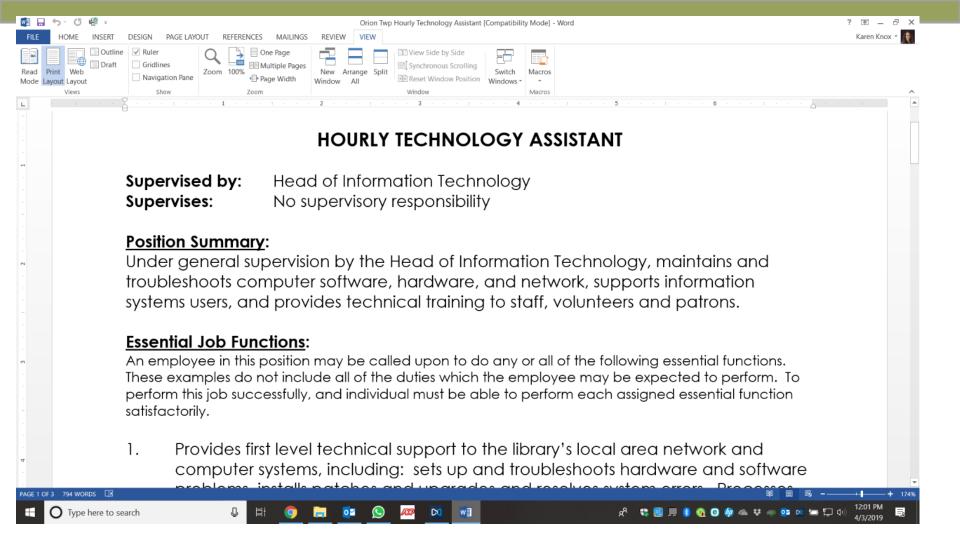




https://www.edx.org/course/personnel-management-for-public-libraries

Job Descriptions may contain:

- job title
- supervisor/supervises
- position summary
- essential job functions
- required knowledge, skills, abilities, minimum qualifications
- physical demands/work environment
- hours



Clinton-Macomb Public Library

Job Descriptions



Job Description - Cataloging Manager

PERF-1

Classification: Cataloging Manager **Reports to**: Associate Director

This person is responsible for hiring, supervising, training and evaluation of cataloging staff. This person manages the department and is responsible for all tasks related to receiving and processing items added to the library's collections, and maintains an accurate inventory of the library's print and electronic holdings. This manager-level role collaborates with other library departments and staff.

Primary Job Duties:

- Responsible for the management of the cataloging staff (hiring, quality control, scheduling, time card approval, performance reviews, emergency preparedness, and supervision)
- Provides expertise on acquisitions workflow (ordering, invoicing, importing records)

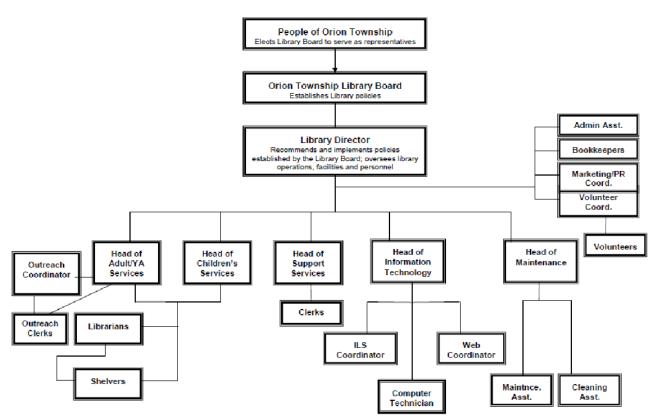
What about your library?



Topics

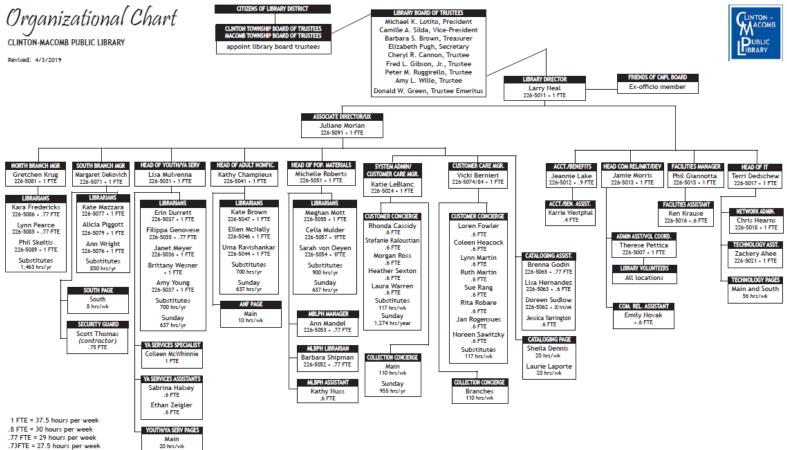
- I. Budget forecasting and planning
- 2. Compensation
- 3. Benefits packages
- 4. Job descriptions
- 5. Organizational charts

ORGANIZATIONAL CHART OF THE ORION TOWNSHIP PUBLIC LIBRARY





.6 FTE = 22.5 hours per week .4 FTE = 15 hours per week .2 FTE = 7.5 hours per week





 The worst thing you could ever have to do in your career is to lay off a perfectly good employee because the library could no longer afford to keep her/him.



 Think about sustainability when hiring staff, by doing multiple-year budgets and by having a sufficient fund balance.



 If you can have one, leverage your fund balance to proactively maintain your library building and equipment, to keep line items as constant as possible from year to year and to serve as a rainy day fund. It will rain again in the future!



 Provide all employees with compensation that is fair, equitable, and consistent.

 There are many right ways to manage human resources. What works best for Larry and Karen may be different from what works best for you!



Karen Knox, Director
Orion Township Public Library
(248) 693-3000 x430
kknox@orionlibrary.org





Larry Neal, Director Clinton-Macomb Public Library (586) 226-5011 Ineal@cmpl.org